



# Investor Presentation

## Australia and New Zealand Operations

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15 December 2004

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Australia & New Zealand Operations Update – December 2004



# Welcome



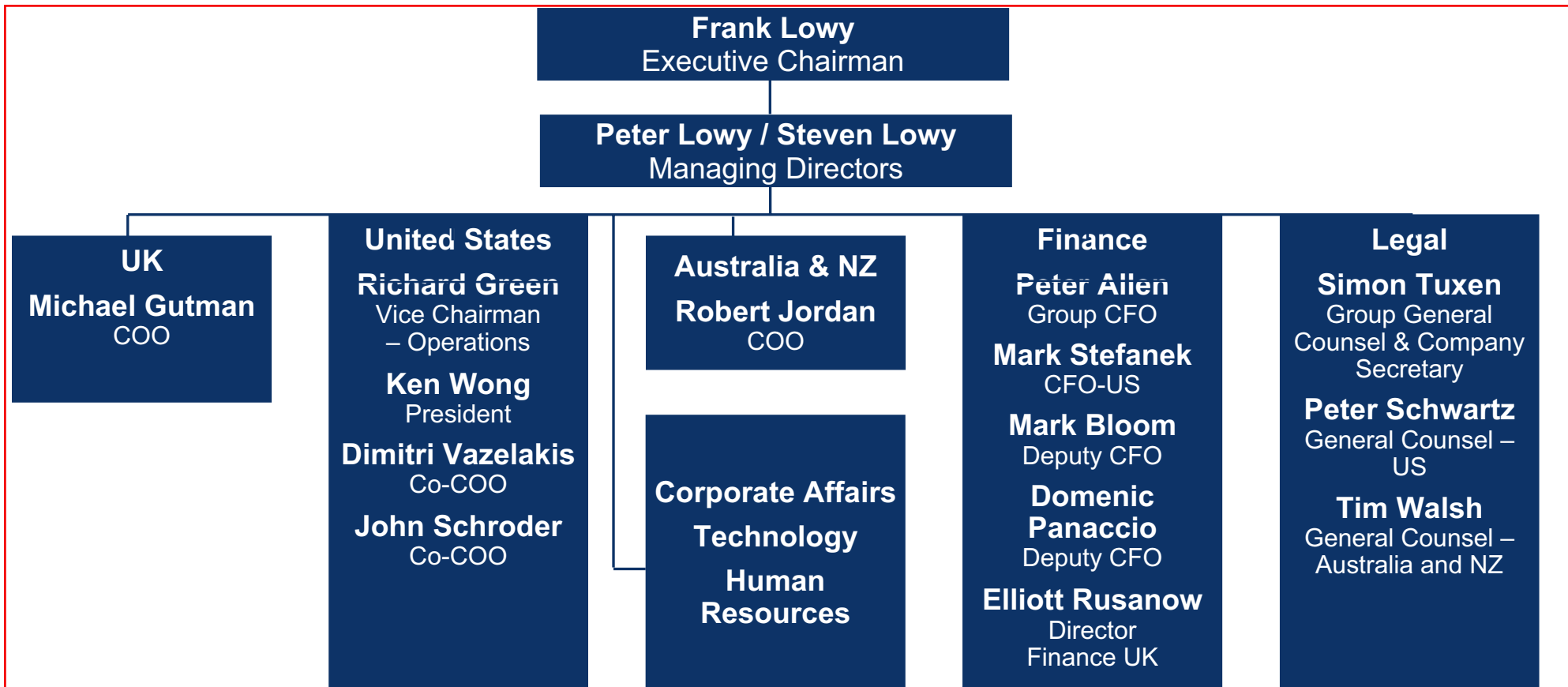
- **Domenic Panaccio, Deputy CFO**

# Introduction



- **Steven Lowy, Managing Director**

# Global Structure



# Agenda

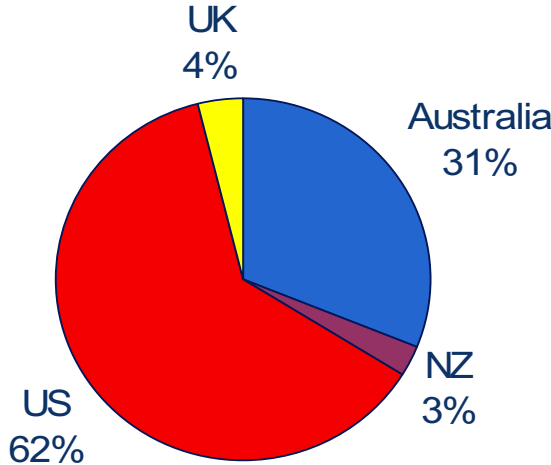


- Introduction – Robert Jordan
- Bondi Junction Development – Robert Jordan
- Australian Operations
  - Leasing – Peter Leslie
  - Management – Ian Cornell and Marketing – Michelle Vanzella
  - Projects – Greg Miles
- New Zealand Operations – John Widdup
- Close and Questions
- Centre Walk
- Dinner

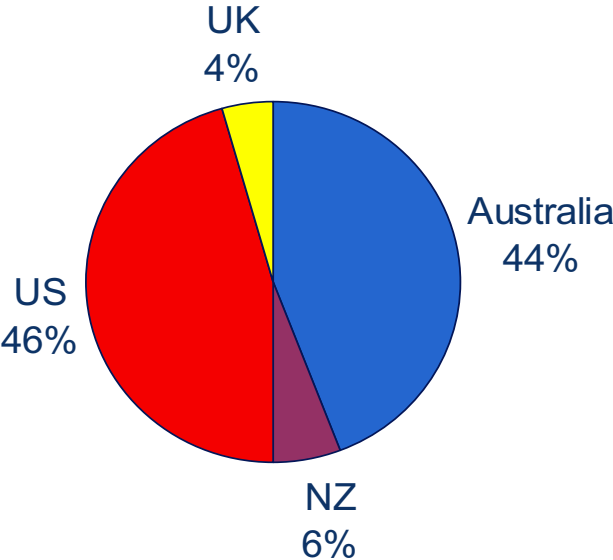
# Australia in the Global Business\*



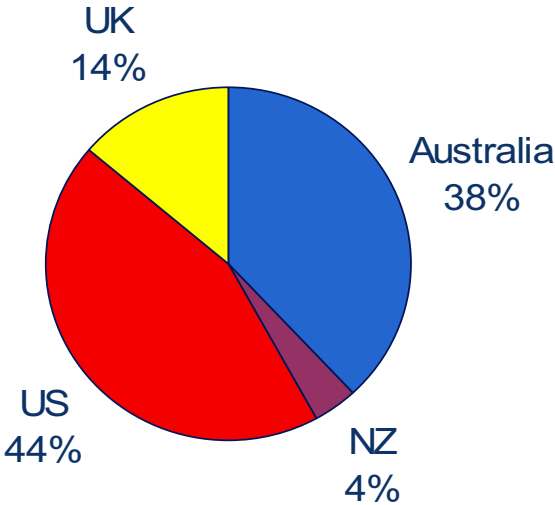
### Gross Lettable Area



### Retail Outlets

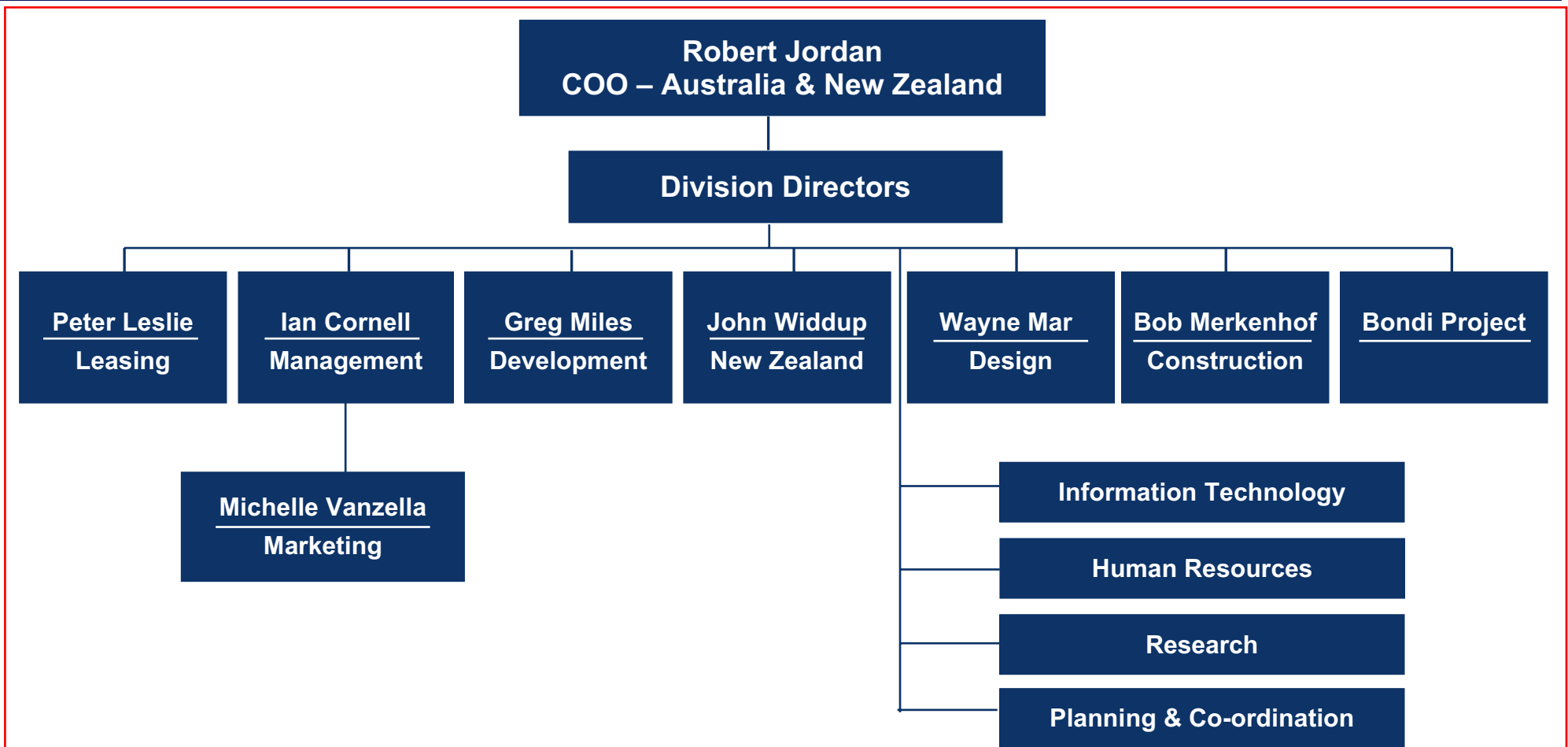


### Asset Value



\* Post Chelsfield portfolio acquisition  
Gross Lettable Area includes some department store pads in the US not owned by Westfield Group, the value of which is not included in asset value.

# Structure Chart



# Overview of Portfolio



		2004	2001	%Change
No. of Centres	Aus	40	30	34%
	NZ	11	11	0%
Area (m2)	Aus	3.1m	2.1m	48%
	NZ	0.3m	0.2m	24%
Retail Outlets	Aus	9,000	6,400	41%
	NZ	1,200	1,100	9%
Total Sales	Aus	\$14.90bn	\$8.29bn	80%
	NZ	\$ 1.60bn	\$1.35bn	19%
Shopping Centre Value		\$13.5bn	\$8.4bn	61%
Net Property Income		\$843.6m*	\$551.3m	53%

\* 12 months to 30 June 2004

# Acquisitions and Disposals – Last 3 Years



## Acquisitions (\$m): 16 Properties – A\$3.4bn

■ Newmarket (Auckland)	NZ193.0	■ Whitford City – 50% (Perth)	192.5	
■ Sydney Central Plaza (Sydney)	401.0	■ West Lakes – 50% (Adelaide)	122.5	
■ Bay City – 50% (Geelong)	72.0	■ Plenty Valley – 50% (Victoria)	19.0	
■ AMP Shopping Centre Trust (ART)	1,900.0	}	■ Skygarden (Sydney CBD)	151.0*
■ Belconnen – 50% (Canberra)	230.0		■ Imperial Arcade (Sydney CBD)	90.0*

## Disposals (\$m): 6 Properties A\$0.9bn

■ Toombul (Brisbane)	}	■ Arndale (Adelaide)	60.0	
■ Galleria (Perth)		724.0	■ The Pines (Melbourne)	116.0
■ Colonnades (Adelaide)			■ Johnsonville (Wellington)	NZ13.0

\* Reported together with Centrepoint

# Developments – Last 3 Years



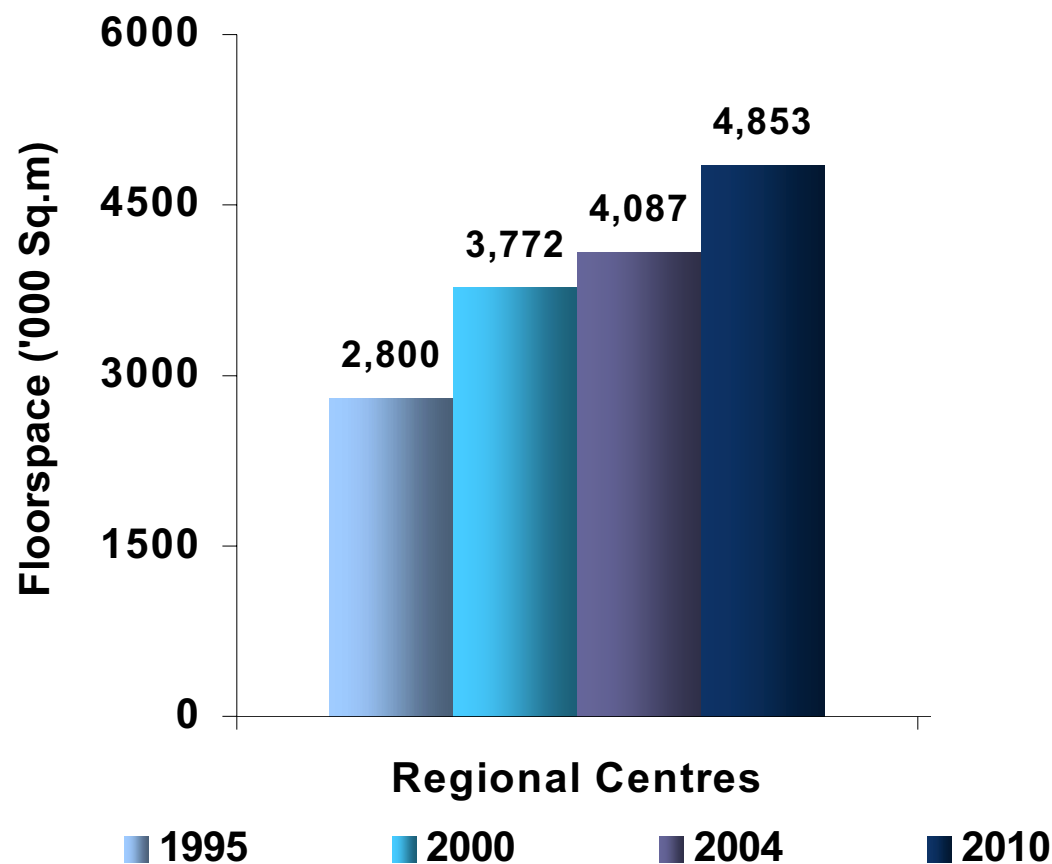
## Completed Developments : 8 Properties – A\$1.5 bn

■ Bondi Junction (Sydney)	750	■ North Lakes (Brisbane)	89
■ Riccarton (Christchurch)	NZ94	■ St Lukes (Auckland)	NZ59
■ Mt Gravatt (Brisbane)	20	■ Fountain Gate (Melbourne)	30
■ The Pines (Melbourne)	46	■ Hornsby (Sydney)	360

## Future Developments:

- 6 properties under construction
- 3 developments to start in 2005
- Pipeline approximately \$2 billion

# Urbis JHD - Regional Centres Floorspace

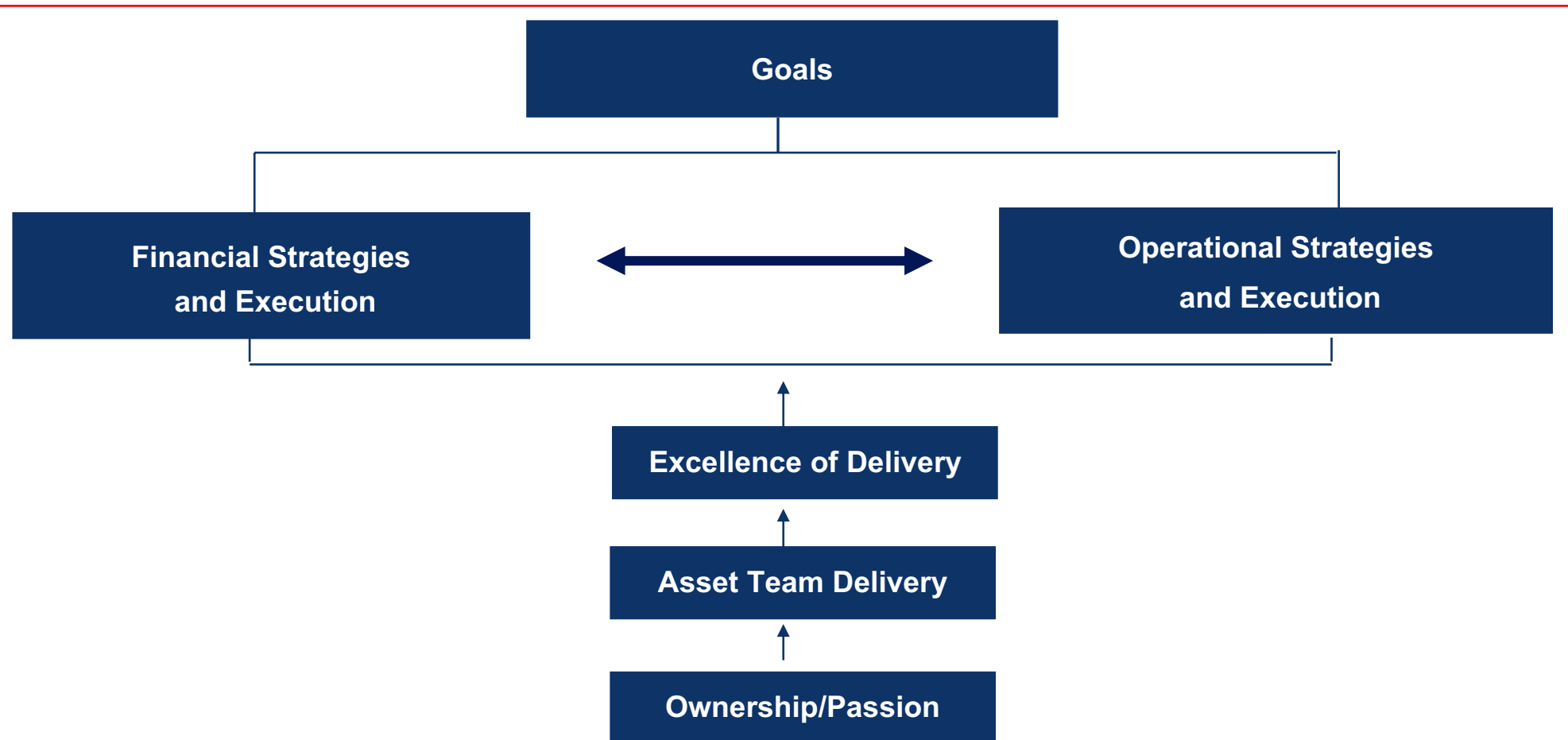


Source: UrbisJHD

# Specialty Sales Growth



# Our Operating Platform



# Operating Strategy



## ■ Intensive management focus

- Intensive management style and culture
- Experienced and proven executive team

## ■ Vertical Integration

- Property management, marketing and leasing
- Property development, design and construction
- Asset team approach

## ■ Leverage economies of scope and scale

## ■ Branded shopping centres

# The Development of Westfield Bondi Junction

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# Outline



- 1. Westfield Bondi Junction – at a glance**
- 2. The Planning Process – Land and Authorities**
- 3. What We Forecast – What We Delivered**
- 4. Market Research**
- 5. Operations – Product Development**
- 6. Design**
- 7. Tenancy Mix**
- 8. Customer Service**
- 9. Marketing**
- 10. Performance to date**

# Bondi Junction at a glance ...



	Before	Upon Completion
■ Lettable Area sqm	63,900	104,900
■ No of retailers	126	370
■ Major sqm		
- David Jones	17,449	19,000
- Grace Bros	26,051	17,900
- Woolworths	2,990	3,750
- Target	-	5,200
- Coles	-	4,850
- Greater Union	-	4,600
■ Specialties (sqm)	9,924	37,179
■ Car Park Spaces	1,675	3,500

# Bondi Junction Redevelopment



**Before**



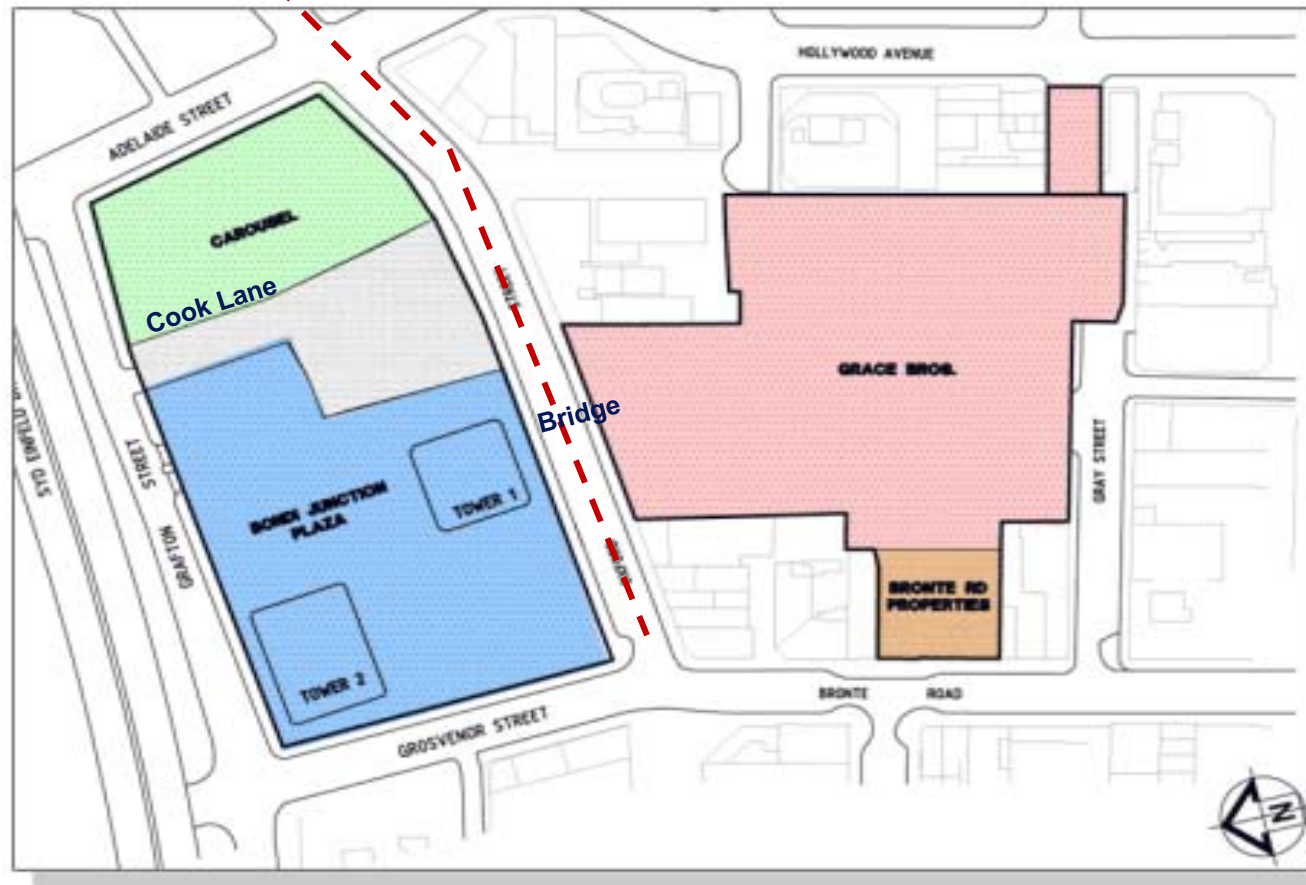
**Now**



# Land and Authorities



# Land and Authorities



# Land



Original Built

**1972**

WFT/AMP Joint  
Venture BJP

**1994**

Carousel Centre acquired  
by JV from MEPC

**1998**

Cook Lane acquired by JV

**2000**

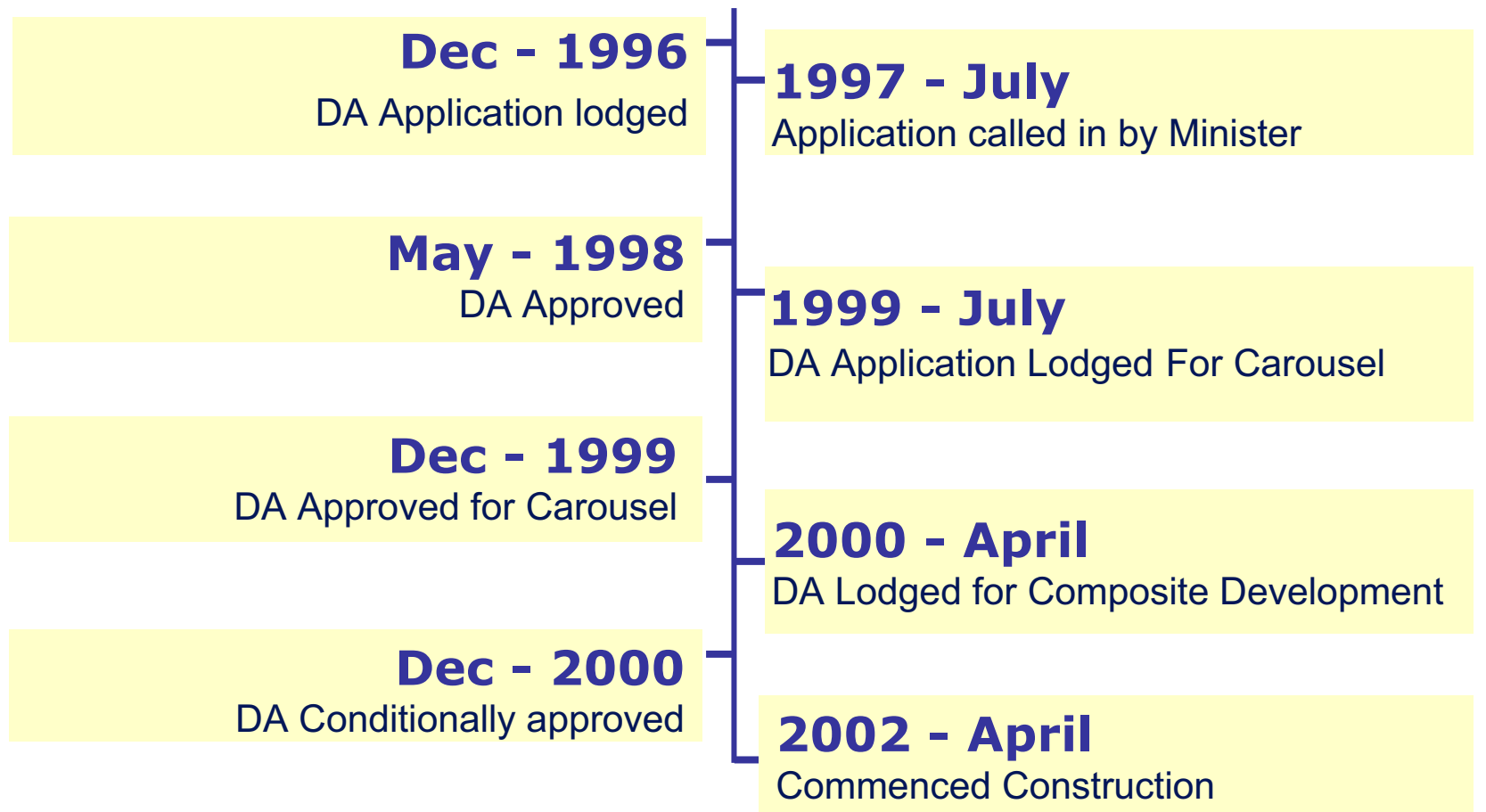
**1982** Bondi Junction Plaza  
owned 100% by - AMP

**1996** - Grace Bros site sold  
by AMP into WFT/AMP JV

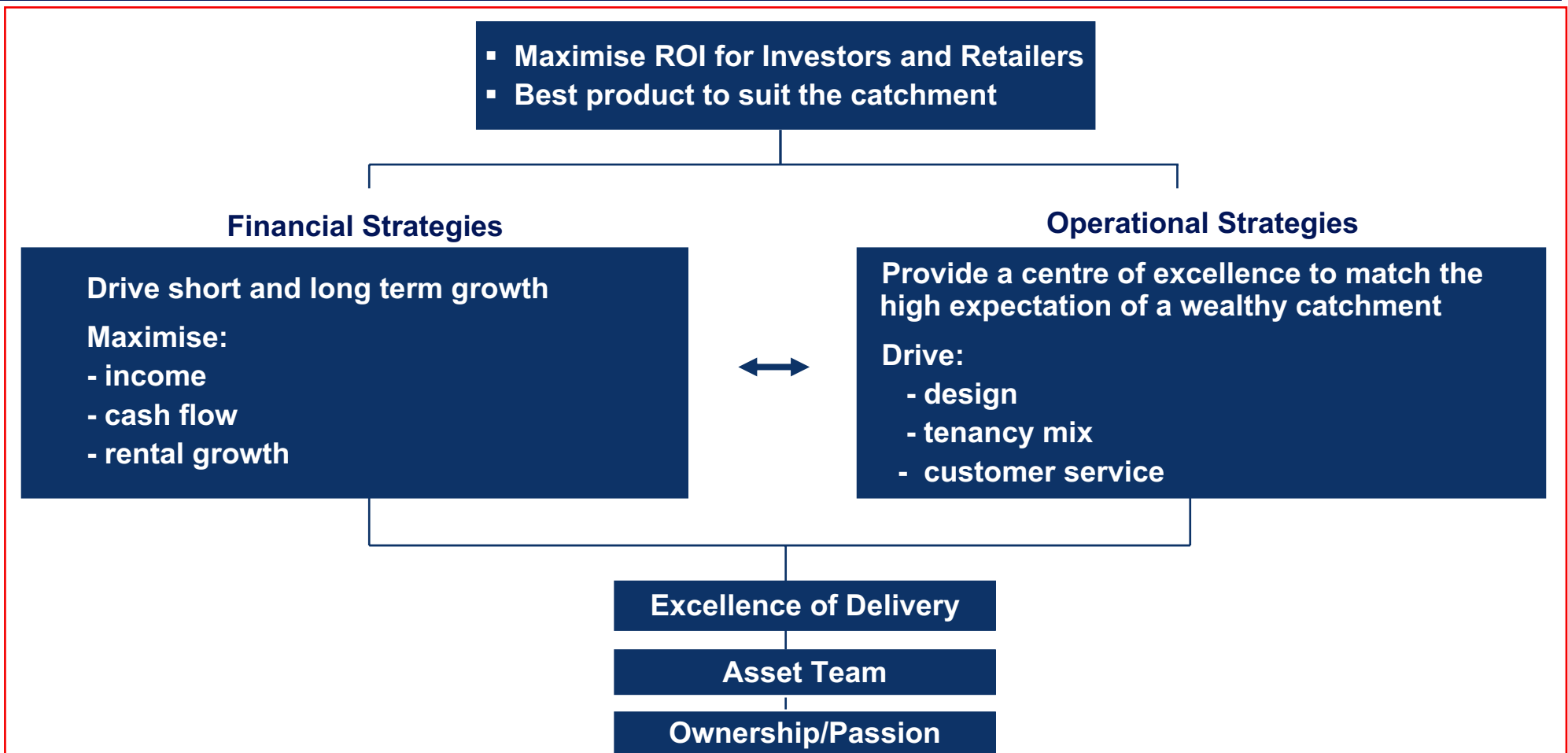
**1999** - Airspace/ sub stratum Lease  
Oxford St signed by JV  
- Completion of Bronte Rd  
acquisitions

**2001** - WFT acquires AMP 50%  
interest in JV

# Authorities



# Development Goals and Strategies

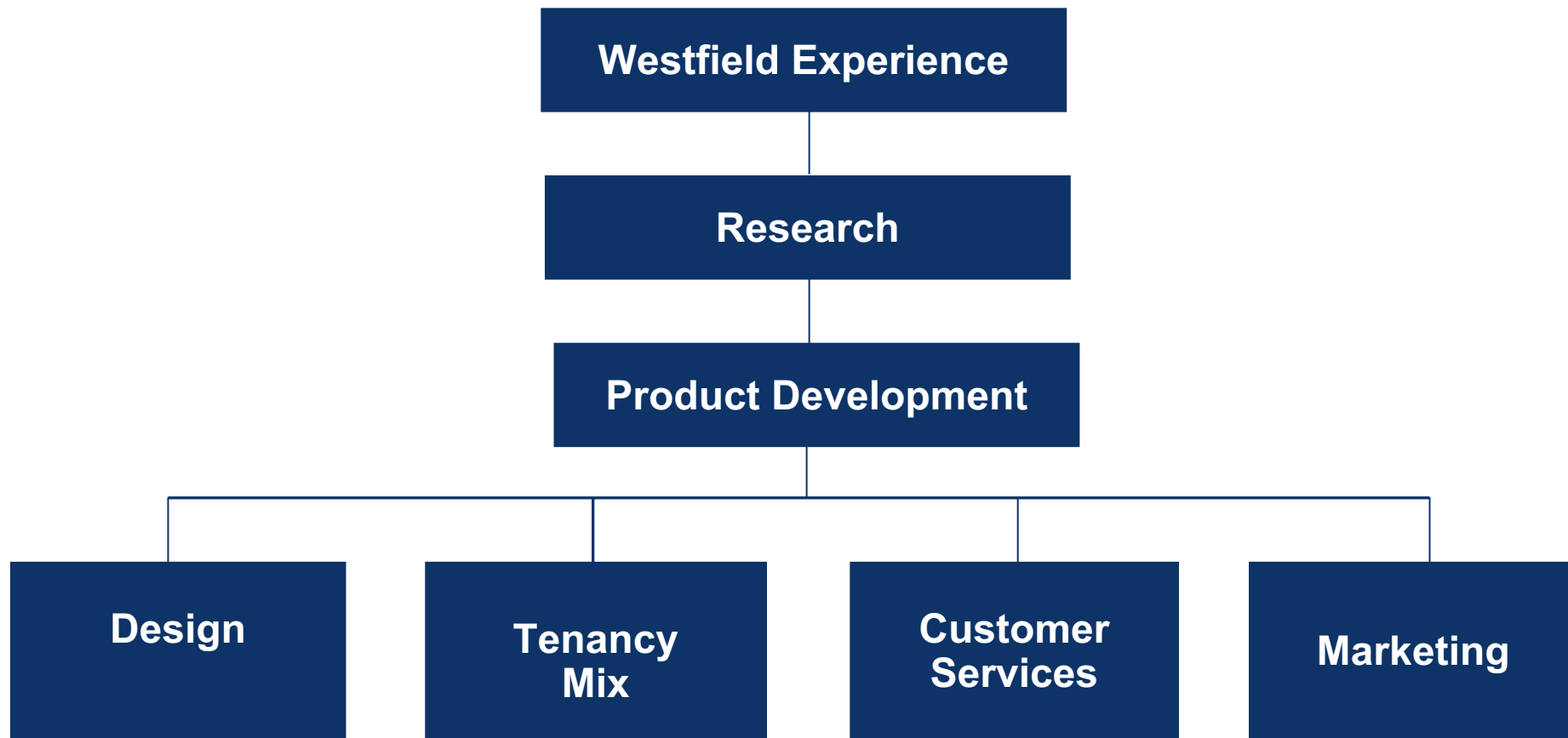


# Financials - What We Delivered



	<b>FORECAST</b>	<b>ACHIEVED</b>
■ <b>Total Development Cost</b>	<b>\$895m</b>	<b>\$963m</b>
■ <b>Retail Development Cost</b>	<b>\$680m</b>	<b>\$750m</b>
■ <b>Completed Yield</b>	<b>7.50%- 7.75%</b>	<b>7.6%</b>
■ <b>Turnover</b>	<b>\$550m +</b>	<b>\$650m +</b>
■ <b>Total Valuation – approx.</b>	<b>\$1.0bn</b>	<b>\$1.2bn</b>

# Operational Strategy - Product Development



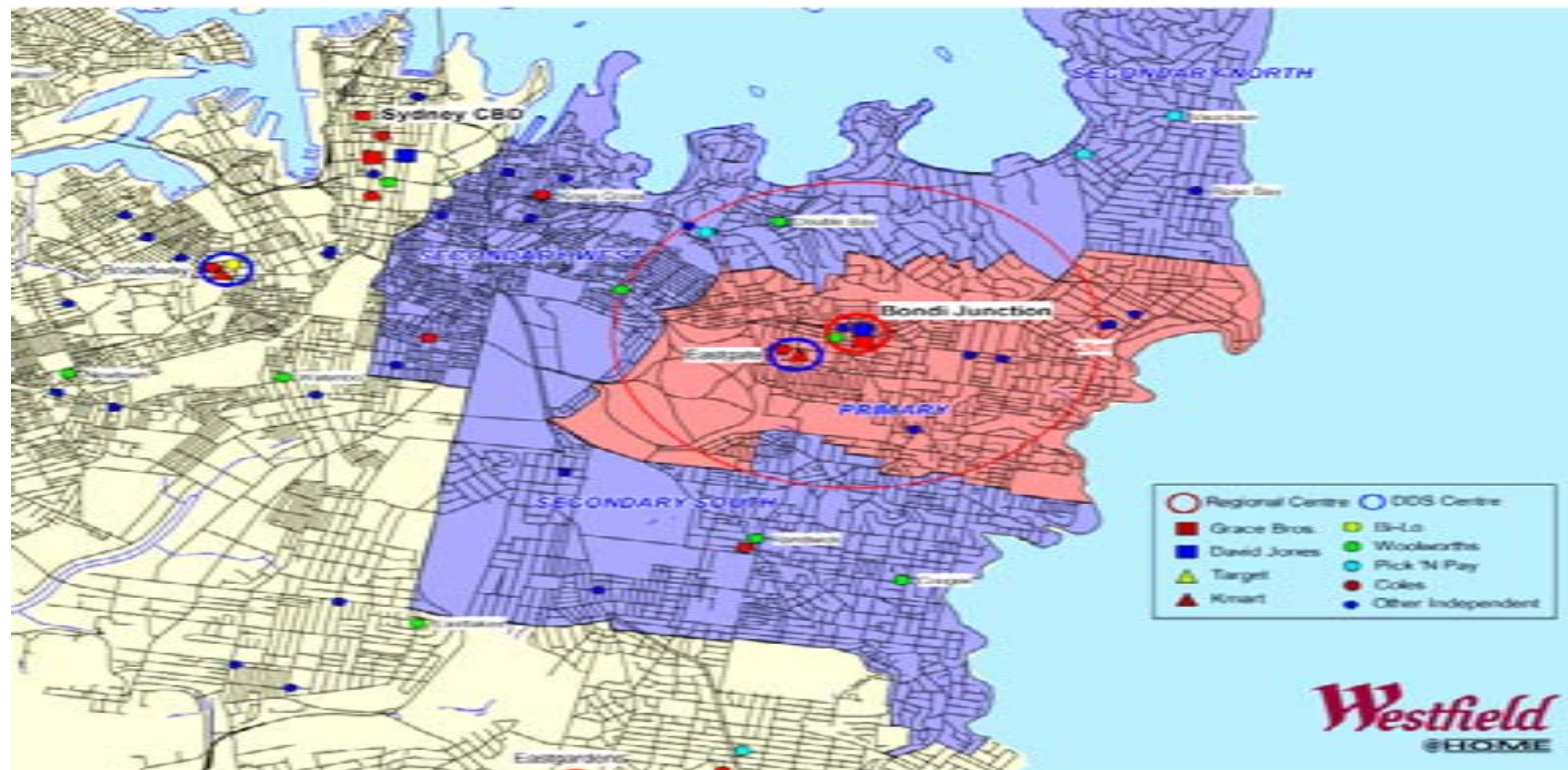
# Research



- Detailed Economic Assessment of Trade Area (Urbis JHD)
  - Population, Retail Spend, Projected Market Share
  
- In-depth Consumer Analysis (Mosaic Segmentation, Roy Morgan)
  - Market Segmentation, Focus Group Studies & other Qualitative Secondary Data
  
- Traditional Traffic & Turnover Forecasts
  
- Additional Westfield Brand Tracking Ongoing Study (AMR Interactive)

# Research – Competition and Demographics

*Westfield*



# Trade Area and Demographics Comparison



	Bondi	Parramatta	Miranda
Main Trade Area Population 2005	264,500	335,000	220,570
Population Growth	0.8%	0.7%	0.8%
Retail Spend \$A*	3.1 b	2.7 b	2.1 b
MTA Market Share	8.0%**	12.9%	20.1%
Beyond MTA Market Share	19.0%**	28.9%	23.7%
Average per Capita Income \$A p.a*	34,810	21,607	27,285
% above Sydney Average	39.5%	(13.4%)	9.3%

\*Future dollars (2005)    \*\* Based on the existing centre configuration

# Key Findings



## ■ Quantitative Research (*Urbis JHD*)

- Income per capita in MTA is 46% above Sydney average
- Single/couple households make up 63.5% of the MTA's retail spending market verses 45.6% Sydney average
- Retail spending per capita is 39.5% above Sydney average

## ■ Qualitative – Consumer Analysis Research (*Mosaic Research & Roy Morgan*)

- 'Thirty something' professionals, limited weekday shopping opportunities
- High disposable income, aspire to luxury lifestyle
- 43% classify themselves as "big spenders"
- 80% agree "quality more important than price"
- Approx 40% more likely to pay for personal services such as housekeeping, dog walker, than Sydney average
- Did not perceive Westfield to be a relevant shopping destination

# The Product - Design



- Matching product to demographics
  - Mall finishes
- Externalising the building
- Creating different and unique spaces
- Pedestrian friendly
- Light
- Shop Design







# Precinct Objectives: Street Frontage



**level 4 street entry**



- Theatrical
- Dynamic
- Sensitive to the architecture

# Key Retailer: Esprit



**esprit : concept**



**esprit : realisation**

# Key Retailer: Borders



**Borders**



# Precinct Objectives: Fashion Upper



level three

- Mall Ambience
- 'Transparent' and 'seamless' full height glass shop fronts
- Visual merchandising focus
- Utilisation of sophisticated polished materials
- Quality Detailing

# Precinct Outcomes: Fashion Upper



'transparent' and 'seamless' full height glass shop fronts

# Key Retailer: Fashion Upper

*Westfield*



## **Spencer and Rutherford: merchandising**

# Key Retailer: Fashion Upper



**point of difference: facade**

# Key Retailer: Harbour Room

*Westfield*



**Point of difference: product presentation**

# The Product - Tenancy Mix



- Matching demographic profile and customer aspirations
- Strong national and international tenancy mix
  - 80 new retailers to Westfield
  - 25 new retailers to Shopping Centres
  - 4 new to Australia
- Provide a unique offer
- Provide well –anchored malls with Mini-Majors
- Leased to a defined ‘Precinct Plan’

# National & International Mix



- Alannah Hill
- Aveda
- Amarni Exchange
- Bracewell
- Calibre
- FCUK
- Marcs
- Mecca Cosmetica
- Oroton
- Wayne Cooper
- Zimmermann
- Morrissey
- Max & Co
- Scoop
- Bally
- Comme Ci, Comme Ca
- Escada Sport
- Versace Collection
- Joh Bailey
- Leona Edmiston
- L'Occitane
- Karen Millen
- Polo Ralph Lauren
- Bettina Liano
- Christiansen Copenhagen
- Evelyn Miles
- Georg Jensen
- Max Mara

# Quality Tenants with Quality Fitouts *Westfield*



# Leasing Precinct Plans



## ■ Level 1 –

- General Retail
- Food market

## ■ Level 2 –

- Youth
- General Retail

## ■ Level 3 –

- Fashion – Upper
- Fashion – General

## ■ Level 4 –

- Fashion – Upper
- Fashion – General
- General Retail
- Food Court

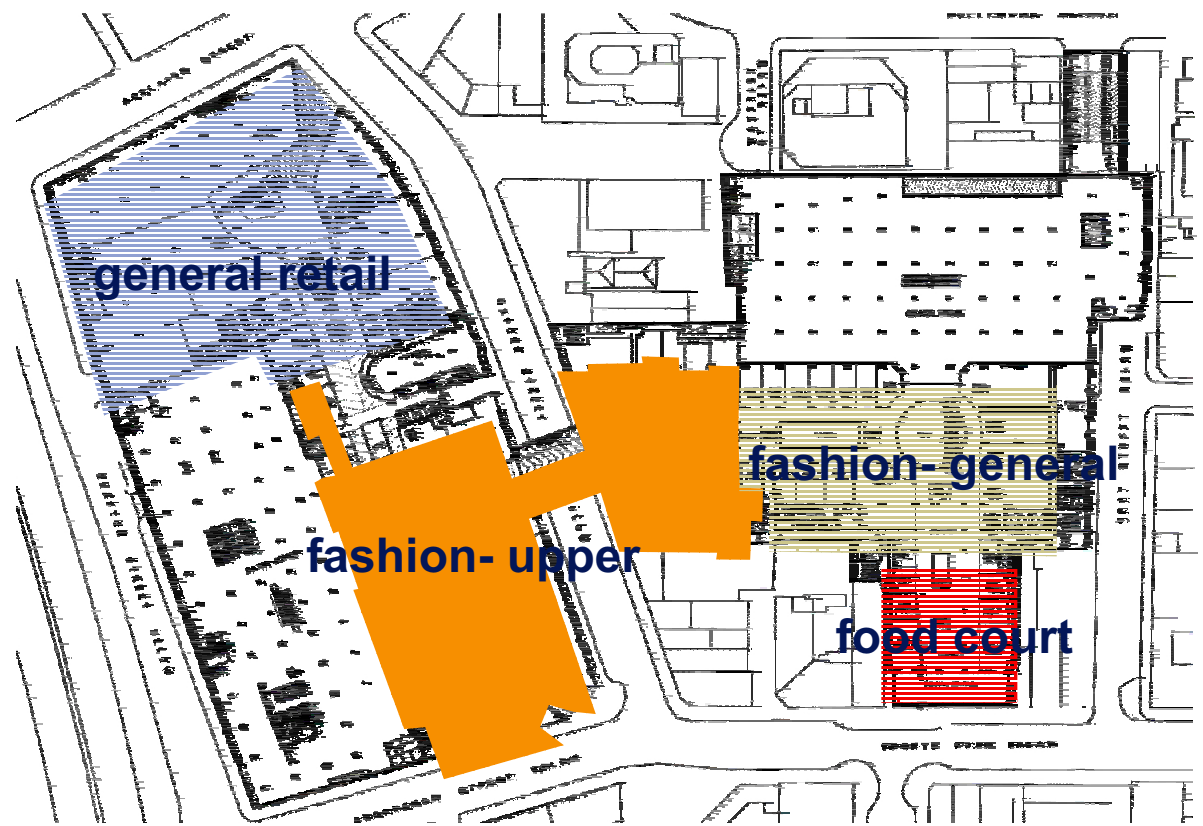
## ■ Level 5 –

- Harbour Room
- General Retail
- Kids
- Homewares

## ■ Level 6 –

- Entertainment & Lifestyle Precinct

# Precinct Plan – Level 4



■ level four